OTTAWA RIVER POWER

Ottawa River Power Corporation
Customer Choice – Regulated Price Plan

Please fill out this form if you want to change the Regulated Price Plan (RPP) structure that applies to the Electricity Charges lines of your bill. There are three options: Time-of-Use, Tiered, and Ultra-Low Overnight.

Under Time-of-Use and Ultra-Low-Overnight pricing, the price you pay for electricity depends on when you use it. Under Tiered Pricing, you can use a certain amount of electricity each month at a lower price, and once that limit is exceeded, a higher price applies.

For more information on Time-of-Use, Tiered, and Ultra-Low Overnight Pricing and tools to help you decide which price structure is right for you, please visit www.oeb.ca/choice or:

https://oebcustomerchoice.nscloud.io/app/smartMeterToolkit/smartMeterToolkit.jsp?ID=ORG 78001

IF YOU HAVE ANY QUESTIONS ABOUT THIS FORM, PLEASE VISIT, EMAIL, OR CALL:

Website: https://www.orpowercorp.com/my-home/customer-choice-regulated-price-plans/

Email: billing@orpowercorp.com

Phone: 613-732-3687

ACCOUNT INFORMATION

You will need your electricity bill on hand to enter the following information. Enter it exactly as it appears on your electricity bill. If your information is not entered as it appears on your electricity bill, we may not be able to process your form.

Name on the Account: Account #: _____

Street Address: Unit: _____

City/Municipality: Postal Code: _____

Select desired price structure:

☐ Time-of-Use[1] ☐ Tiered ☐ Ultra-Low Overnight[2]

CONTACT INFORMATION

How would you like to be contacted about this form?
Please select one of the following communication methods:

☐ Email: _____

☐ Telephone: _____

☐ Mail (same as service address)

☐ Mail (address below):

Street Address: _____ Unit: _____

City/Municipality: _____ Province: _____ Postal Code: _____

Signature of Account Holder: _____ Date: _____
(OR an individual authorized by the account holder to give this form on the account holder's behalf)

HOW TO SUBMIT THIS FORM

Please submit this form to billing@orpowercorp.com, or to the offices of Ottawa River Power at one of the following locations:

Pembroke Office
283 Pembroke St. West
Pembroke ON K8A 6Y6
Tel: (613) 732-3687
Fax: (613) 732-9838

Almonte Office
12B Mill Street • Box 179
Almonte ON K0A 1A0
Tel: (613) 256-3722

[1]If you were paying Tiered prices prior to November 1, 2020, it means that your meter can't be used to bill TOU prices, and you can't switch to TOU prices at this time. Please contact us with any questions.

[2]If you were paying Tiered prices prior to November 1, 2020, it means that your meter can't be used to bill ULO prices, and you can't switch to ULO prices at this time. Please contact us with any questions.