

## The HOME ASSISTANCE Program for Homeowners and Tenants



- Lower your energy use
- Manage your energy costs
- Make your home more comfortable
- Get energy-efficient upgrades free of charge



## What is the saveONenergy HOME ASSISTANCE program?

Ottawa River Power Corporation and the Ontario Power Authority have joined together under the HOME ASSISTANCE program to help Ontario homeowners and tenants make their homes more energy efficient.

The HOME ASSISTANCE program is the first of its kind in Ontario, and will be made available through participating electric utilities.

### Why does it matter if my home is energy efficient?

An energy-efficient home is a more comfortable home – plus it will use less energy, making it easier for you to manage your energy costs.

### Who is eligible for the HOME ASSISTANCE program?

You are eligible for the HOME ASSISTANCE program if you own or are a tenant in residential housing – such as a detached or semi-detached house, a townhouse, a mobile home or a unit in a duplex, triplex or other multi-residential building – provided it is:

- a maximum of three storeys high, and
- less than 600 square metres (6,400 sq. ft.).

### AND

Your annual household income (before-tax income of all household members, age 18 or older) does not exceed the following eligibility limits:

Number of people living in home	Before-tax annual household income <sup>†</sup>
1 person	\$31,923
2 persons	\$39,744
3 persons	\$48,861
4 persons	\$59,322
5 persons	\$67,283
6 persons	\$75,882
7 or more persons	\$84,484

### OR

You have received one of the following for the past 12 months:

- National Child Benefit Supplement
- Allowance for the Survivor
- Guaranteed Income Supplement
- Allowance for Seniors
- Ontario Works
- Ontario Disability Support Program

### OR

- You have received Utility Low Income Energy Assistance Program (LEAP) grant within the past 12 months.

Important note: If you live in social and/or assisted housing, please ask your housing provider to apply, and pick up the HOME ASSISTANCE brochure for social housing providers. If you live in a larger building, please visit [saveonenergy.ca](http://saveonenergy.ca) for the RETROFIT PROGRAM information.

### AND

Your name appears on the electric utility bill (unless you live in social housing).

### AND

If you are a tenant, you have the written consent of your building's owner or manager to join the program.

## How does the HOME ASSISTANCE program work?

The HOME ASSISTANCE program includes:

### 1. A detailed in-home energy assessment

A HOME ASSISTANCE technician from Ottawa River Power Corporation\* will work with you to assess how energy efficient your home is now. The technician will look at all the factors that affect your energy use, including:

- what light bulbs you are using,
- how old your major appliances are, and
- whether drafts are coming in through your doors, windows, attic or basement.

\*Based on availability.

### 2. Professional installation

Based on the results of your assessment, the HOME ASSISTANCE technician will install the energy-efficiency upgrades your home qualifies for. These upgrades may include:

- energy-saving light bulbs
- a power bar
- a low-flow showerhead
- faucet aerators
- a programmable thermostat, and/or
- weatherstripping around your doors and windows.

The HOME ASSISTANCE technician will also be able to advise if your home is eligible for a new, energy-efficient refrigerator or other appliances, such as a room air conditioner, or additional insulation in your attic or basement.

### 3. Helpful advice

The HOME ASSISTANCE expert will also:

- give you advice about how you can change what you do now to save energy, and
- make sure you know how to use all your new energy-saving upgrades correctly.

### Want more information?

To find out more about the HOME ASSISTANCE program, call Ottawa River Power Corporation at 613-732-3687 ext. 28.

### How do I apply?

To apply, either download the HOME ASSISTANCE program Participation Application Form at [saveonenergy.ca/homeassistance](http://saveonenergy.ca/homeassistance) or call Ottawa River Power Corporation at 613-732-3687 ext. 28.

If you are a social housing provider, please see our HOME ASSISTANCE program for social housing providers brochure, also available online.

Subject to additional terms and conditions found at [saveonenergy.ca/homeassistance](http://saveonenergy.ca/homeassistance).

\*The information is subject to change to align with Low Income Cut-Off (LICO) updates.

Funded by the Independent Electricity System Operator and offered by [Ottawa River Power Corporation](http://Ottawa River Power Corporation). <sup>SM</sup>Official Mark adopted and used by the Independent Electricity System Operator. Used under licence.



### DID YOU KNOW?

ENERGY STAR® qualified LED bulbs can last up to 30x longer than incandescent bulbs.